



S/N 09/896,471

*2W*  
*RCE*  
PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Hollinger et al. Examiner: Lin, W.  
Serial No.: 09/896,471 Group Art Unit: 2154  
Filed: June 29, 2001 Docket No.: 60027.0004US01/BS00318  
Title: Automated Real-Time Appointment Control

CERTIFICATE UNDER 37 CFR 1.8:

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, with sufficient postage, in an envelope addressed to: Mail Stop RCE, Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450 on August 10, 2005.

By: *Michael T. Lukon*

Name: Michael T. Lukon

REQUEST FOR CONTINUED EXAMINATION UNDER 37 C.F.R. §1.114

Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

**39262**

PATENT TRADEMARK OFFICE

Dear Sir:

Under 37 C.F.R. §1.114, it is respectfully requested that this application be accorded the benefits of Continued Examination.

Authorization to charge Deposit Account No. 13-2725 in the amount of \$790.00 to cover the required fee for a large entity.

Respectfully submitted,

MERCHANT & GOULD P.C.  
P.O. Box 2903  
Minneapolis, MN 55402-0903  
404/954.5042

Date: August 10, 2005

*Michael T. Lukon*  
Michael T. Lukon  
Reg. No. 48,164

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